

COVID-19 VISITOR FACT SHEET

New York Congregational Nursing Center (NYCNC) is fully committed to ensuring that all residents, their loved ones and the staff are safe from infectious diseases. It is important that guidelines are followed to ensure the COVID-19 virus does not spread. Visitors who are unable to adhere to NYCNC's requirements will not be permitted to visit and/or will be asked to leave. If at any time NYCNC determines there would be a concern for you or your loved one's safety, NYCNC has the right to immediately intervene and stop the visit.

The Novel Coronavirus (COVID-19) is a respiratory illness. People who are infected but do not show symptoms can spread the virus to others. It is possible that the virus may spread through the droplets and airborne particles that are formed when a person who has COVID-19 coughs, sneezes, talks, or breathes. Droplets can also land on surfaces and objects and be transferred by touch. A person may get COVID-19 by touching the surface or object that has the virus on it and then touching their own mouth, nose, or eyes.

People with COVID-19 have had a wide range of symptoms reported ranging from mild symptoms to severe illness. Symptoms may appear 2-14 days after exposure to the virus. The most common signs and symptoms consistent with COVID-19 are fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, and diarrhea. **Please do not visit if you have any of these symptoms.**

This list does not include all possible symptoms, so please visit the Centers for Disease Control and Prevention (CDC) or the New York State Department of Health (DOH) websites for the latest information:

CDC: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

DOH: <https://coronavirus.health.ny.gov/home>

Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a quarantine, isolation or observation period are not eligible for visits.

Thankfully, COVID-19 vaccines are available to all New Yorkers 12 years and older. The COVID-19 Vaccination Hotline (1 833-NYS-4-VAX/ 1 833-697-4829) is open 7am-10pm to help New Yorkers schedule appointments.

VISITATION SCHEDULE

NYCNC is open for in –person visits at this time. Also, video chats with loved ones may be arranged with our Therapeutic Recreation Department by calling 718 576-7140 / 7141. If there are any changes regarding in-person visits, as a result of an outbreak, information will be placed on the facility website <https://www.nycnc.org> Social Work staff will inform residents if there are any changes in the schedule for in-person visits.

Screening

- Visitors must be screened upon entry with a questionnaire and temperature check to ensure they meet the criteria for visitation. Visitors will be required to provide demographic information about themselves such as full name, street address and telephone number. This is to assist with contact tracing in the event COVID-19 is identified for either the visitor or the resident following the visit.
- Visitors will be asked about Vaccination status and most recent COVID-19 testing , if not vaccinated. However, there is no requirement to provide evidence of such information.

Visitation Guidelines

- All visits will be limited to 30mins each with up to 2 visitors per visit.
- Residents and visitors will be expected to wear a face mask. The face mask must always cover the nose and mouth. Masks are available at NYCNC’s main entrance.
- Residents and visitors will be expected to adhere to social distancing which is a minimum of 6 feet apart from one another.
- Both residents and visitors will be expected to use alcohol-based products for hand sanitizing before, during and after the visit. This is available at NYCNC’s main entrance and on all units. Please speak with any staff member if you are unable to locate hand sanitizer.
- Physical contact is not encouraged. However, if the resident is fully vaccinated, the resident may have close contact, including touch, with the visitor. The resident must be wearing a well-fitted mask and perform hand hygiene before, during and after the visit. Fully vaccinated means at least 2 weeks after receipt of both dosages of a 2-dose regiment or 1-dose in a single dose vaccine.
- If the resident is unvaccinated or still waiting for a 2nd dose of a 2-dose regiment, then physical contact is not allowed and social distancing must be maintained.
- All visits will be monitored to ensure adherence to these guidelines.