



New York Congregational Nursing Center

July 20, 2020

Dear Residents, family members, and friends,

This is an update regarding the status of COVID-19 in our community and at New York Congregational Nursing Center. New York City, including Brooklyn, has entered Phase 4 today. On July 10, 2020, the New York State Department of Health issued a Health Advisory indicating that nursing home visits could resume on a limited basis if certain benchmarks and criteria were met by the nursing home. This included submitting a Safety Plan to the New York State Department of Health. We have been working diligently to develop and document our plan to open visitation while mitigating the risk of resurgence of COVID-19. The good news is that we have met the benchmarks, submitted our plan, and received approval to resume limited visitation.

Our plan involves: social distancing, wearing masks that cover the face including nose and mouth, and utilizing hand hygiene before entering the premises and upon exiting. All visitors will be screened for symptoms of COVID-19 with specific questions asked, and temperature checks done before entering the nursing center. Anyone who does not pass the screening will not be permitted to enter the facility or visit. The visits will be conducted on the patio, weather permitting. If there is inclement weather, there will be limited visits in Linden Hall on the first floor. Items utilized during the visit such as tables, chairs, pens will be cleaned/ disinfected between visits. Visiting hours are Monday through Friday from 10am to 5pm, for a period of up to 45 minutes per visit. Children will not be able to visit at this time. Visits are limited to 10% of our census on any one day. Visits are also limited due to space requirements for social distancing (6 feet apart). You will notice that there are markings on the floor, and tables and chairs set up to delineate these spatial requirements. Staff is required to monitor visits to ensure that the protocol is being followed. If any visitor does not follow the protocol, he/she/ they will be prohibited from visiting for the duration of the COVID-19 declared public health emergency. In the event of any cases of COVID-19 in New York Congregational Nursing Center, visitation will be suspended for at least 28 days, and the New York State Department of Health will be notified.

To schedule your visit please contact Esther Wright at 718-576-7152 or Kimberly Jeffers at 718-576-7198 who will arrange a visit for you and your family/ loved ones.

We know this is a new, limited, more restrictive way of visiting due to the pandemic. This has been put in place understanding the need for visits and social contact between residents and their loved ones, while recognizing the risk of COVID-19, and attempting to mitigate the risk factors. We look forward to partnering with you to resume visitation and to ensure the well-being of our residents, staff, and visitors.

Please view our website www.nycnc.org for communication and regular updates under the COVID-19 section.

We will continue to facilitate virtual visits via Facetime, Skype, WhatsApp to promote communication, contact, and decrease isolation.

If you have a question, concern, comment, or need further information, please contact me at 718-576-7101.

Sincerely,

A handwritten signature in cursive script that reads "Florence Katz".

Florence Katz
Administrator
President and CEO